

Automated Phone Message Attack in Progress!

EVFCU has been notified of another phone message scam in progress! Pre-recorded messages are being delivered to random consumers with the warning that their debit cards have been closed. When the consumers call the telephone number provided by the fraudsters they hear a recording that requests their 16 digit card number and PIN. PLEASE do not respond to these phone messages!

Suggested Best Practices

- Never give out personal information requested from someone you don't know! EVFCU will never ask you for your PIN. No one should know your PIN other than you!
- EVFCU already has your 16 digit card number. We would never ask you for it.
- EVFCU has a service "ENFACT" that monitors member transactions to prevent possible fraud. If they believe there may be fraud on your debit card, they will try to call you but will only verify the transactions they believe could be fraudulent! They will never ask you for personal information!

If you believe you have been a victim of a scam please call us immediately!

During Business hours: 770-382-7373

After hours: 1-800-472-3272

Outside U.S.: 1-973-656-2345